

Firmware update on Index V5 embosser

Firmware update from Internet (wired or WiFi network connection) :

- press MENU on the control panel of the V5 embosser
- key down to User service and press OK
- key down to Firmware update and press OK
- select Firmware update from internet by pressing OK
- latest firmware is now installed. This process takes 1-10 minutes and is completed with a restart of the embosser.

Firmware update from USB media:

- Download the update files for your embosser depending on the board type
- For 1365:
 - embosser-update-yyyy-mm-dd.zip - Used by firmware versions older than 2022 June release to update the update manager.
 - firmware_1365_YYYY_MM_DD.zip - Update the firmware to the specified version with yyyy-mm-dd.
- For 1366:
 - firmware_1366_YYYY_MM_DD.zip
- place the USB media in the USB host port of the embosser
- press MENU on the control panel
- key down to User service and press OK
- key down to Firmware update and press OK
- key down to Firmware update from USB media and press OK
- latest firmware is now installed. This process takes 1-10 minutes and is completed with a restart of the embosser.

It is not possible to downgrade the firmware on the embosser.